

## FAQs to assist with shareholder questions about the acquisition

### What do I need to do?

No action is required on your part. You will begin to receive communication from EQ instead of Wells Fargo.

### What will happen to my shares?

We are keeping our shareowners at the heart of everything we do. Your shareowner account and shares will remain the same and we are pleased to inform you that the same knowledgeable staff will continue to serve you through our Minnesota Contact Center, which was acquired by Equiniti as part of the transaction with Wells Fargo. The phone numbers, addresses and contact channels will remain the same as will the web address for shareowneronline.com.

### What is changing?

Our owner has changed from Wells Fargo Bank, N.A. to Equiniti Group plc. We are now Equiniti Trust Company going by the name EQ. However, you will receive the same stellar service from us that you have come to expect. As noted, we have updated the homepage of our Shareowner Online website to change our name to EQ. If you receive emails from us, you will receive these from a new web address (eq-us.com). There will also be messaging on statements and checks to ensure everyone knows about the exciting news!

We look forward providing you with a richer digital experience and continuous service innovations.

### What is happening and why?

We are proud to help look after the shares you own in one or more of the greatest companies in the world. We have provided stock transfer services since 1929 and as of February 1, 2018, we have become Equiniti Trust Company going by the name EQ, this following the closing of the sale of the Wells Fargo Shareowner Services division of Wells Fargo Bank, N.A., to Equiniti Group plc (Equiniti).

Equiniti has provided the same core services in the UK since 1951 as we do in the U.S. Equiniti provides services to some of the best-known brands in the UK including HSBC, Royal Dutch Shell, and Tesco. Equiniti can trace its roots back to 1836, when it started paying pensions to the UK Armed Forces.

We work well together because we share the same values and are both passionate about delivering excellent service to shareowners. Our combined expertise allows us to understand the level of detail and discipline required to provide accurate, timely and secure transfer agent services.

We are fully committed to remaining one of the leading transfer agents in the industry. We will provide you with solutions that match your changing needs. The Equiniti acquisition gives us access to new technology, allowing us to continue to improve your experience as a shareowner.

We are excited about becoming part of an international organization that manages more than 23 million shareowners with unrivalled global connectivity, operational scale, and digital services.

### Who is Equiniti?

Equiniti is the UK's leading provider of shareowner and associated investor services, and has market leading positions in administration of stock plans, pensions, and employee benefit plans. Equiniti dates back to 1836, when they started paying pensions to the UK Armed Forces. Since 1951, Equiniti has provided the same core services in the UK as we do in the US. They look after 70 percent of companies listed on the FTSE 100 including Citi Group, HSBC, Royal Dutch Shell, and Tesco. Equiniti's services benefit 33 million people in the UK and 120 countries around the world.

### Is Wells Fargo still involved?

Even though Wells Fargo has sold its transfer agency business, our relationship with Wells Fargo remains strong. We will continue to use banking and brokerage services provided by Wells Fargo. Wells Fargo will continue to use us as its transfer agent.